

**Wellness Center South**  
**Suggestion Box Comments & Responses – June 2026**

At Wellness Center South we value your feedback! Below you will find responses to your comments and suggestions from the MAB and staff. We have tried our best to comment on each suggestion/comment to meet your needs. Please let staff or a MAB member know if your question/comment has not been answered and/or addressed. Thank you!

**Comments & Suggestions:**

Comment #1: To contract a barber to come on a “Monday” for a couple of hours to give members free haircuts. Everyone feels better with a haircut.

Response #1: Thank you for your suggestion. Our Member Advisory Board agrees that we all feel better with a haircut. MAB has decided to explore some ideas regarding this suggestion. One idea that MAB shared is to work with a local beauty school or barber college to visit in the future, where we can organize regular outings to get haircuts. This would be something that we’d want to spend a lot of time developing so that we can make sure that we put a lot of thought around this concept.

Comment #1: For the LGBTQ+ Support Group can the Peer Support Specialist have 2-3 prompts/questions to present and provide paper and pencils to write. This could help with starting dialogue and setting the stage for meaningful conversation.

Response #1: We couldn’t agree more. We will take this information back to our Peer Support Specialist that facilitates LGBTQ+ Support Group. Similar to our Creative Writing Group we bring writing prompts to that group in preparation, we will apply the same concept. We will continue the discussion and explore if you would like to be a co-facilitator of this group.

Comment #2: Each Wellness Center hosts a game night.

Response #2: Wonderful suggestion! We love collaborating with the Wellness Centers and we have collaborative socialization activities planned for the upcoming Fiscal Year 2026-2027. For Wellness Center South we are planning to invite the other Wellness Centers to our Card Playing Game Tournament on Thursday, August 20, 2026, from 1-3 pm. Thank you for your suggestion and we will keep you posted on the other Wellness Centers collaborative activities that we can participate at.

Comment #3: Picnic and Games Outing on a monthly basis.

Response #3: Yes, we really enjoyed planning our last Picnic and Games Outing. It was a fun time meeting at Mountain View Park and playing some card games and board games enjoying the outdoors and sunshine. We probably couldn’t plan this outing monthly, but we can increase the frequency and attempt to do it quarterly.

Comment #4: Cross Gender discussion group. Will help both genders understand each other’s perspectives.

Response #4: We have plenty of groups that allow all genders to participate in that we can understand each other’s perspectives. Our MAB is always exploring ways to deliver Equitable groups to the calendar. A group that has been considered in the past is a Non-Binary Support Group that would give a safe space to anyone that does not identify as Male or Female.

Comment #5: For staff not to disrespect others.

Response #5: Thank you for this comment. Our WCS staff takes client care very seriously. Our staff invests their time in trainings throughout the year to practice patience and respectful service delivery to our members. Our staff also balance their compassion and empathy with holding our members accountable to the Social Agreements. We thank you for participation at WCS and we look forward to continuing to serve you through your journey of recovery.

Comment #6: Staff shouldn't interrupt members or talk about alcohol in the center. This is a place of recovery.

Response #6: Thank you for your comment. We were grateful to have spent time with you to learn about the specifics of this incident. We have met with the staff members to share the outcome of this discussion and are happy that everything has been resolved at this point. We look forward to supporting you in your journey and grateful for your participation. We enjoy learning from one another, strengthening our recovery relationships and elevating to new heights together as a community.

Comment #7: Bingo Prizes – gift cards for food, Taco Bell, Subway, etc. Various media, more art classes.

Response #7: Thank you for your suggestion. At this time, our program is not allowed to purchase gift cards as prizes. We do appreciate the suggestion to add more art classes. We plan to bring back Crochet Group to Saturdays in the future. In the meantime, we hope that you are enjoying all the Art Groups that we do have on our calendar Monday – Saturday.

Please contact Program Director, Raul Fernandez directly if you have any question or any other concerns at (949)528-6822 or [Raul.Fernandez@clarvida.com](mailto:Raul.Fernandez@clarvida.com)