

## **Wellness Center South**

### **Suggestion Box Comments & Responses – November 2025**

At Wellness Center South we value your feedback! Below you will find responses to your comments and suggestions from the MAB and staff. We have tried our best to comment on each suggestion/comment to meet your needs. Please let staff or MAB members know if your question/comment has not been answered and/or addressed. Thank you!

#### **Comments & Suggestions:**

Comment# 1: A landline in Employment Search and Computer Room, please.

Response#1: Thank you for your suggestion. There is a landline in our Resource Room. However, we have programmed the phone to only receive calls and not to make any outgoing calls. Our members are allowed to make outgoing calls at the front desk. This provides members with an opportunity to make calls for transportation reasons or be in contact with any family or care givers.

Comment# 2: Add hot-chocolate packets to the kitchen area or dining area where the teas is for the holidays.

Response#2: That is a very great suggestion! Our Member Advisory Board is in support of this suggestion. We have purchased hot chocolate supplies, and our Kitchen Assistant Volunteer has agreed to keep the hot chocolate supplies accessible to our members. Happy Holidays!

Comment# 3: Enjoy life on less money. Simplicity at its best.

Response#3: We thank you for your comment and we hear you. We know that the struggle is real when it comes to being on a fixed income. We have placed some flyers at our resource table and bulletin boards on how to access some free holiday meals as well in our resource binder we have our local Food Pantries and Food Distributions in the area. By utilizing Food Distributions, we can expand our income with the savings. We think this is a very important topic and will be encouraging our Peer Support Specialists to socialize with the conversation of living on a fixed income like in our support group Aging Gracefully. We will also be on the look out for other resources to help us gain knowledge and the skills to maximize our incomes.

**Please contact Program Director, Raul Fernandez directly if you have any question or any other concerns at (949)528-6822 or [Raul.Fernandez@clarvida.com](mailto:Raul.Fernandez@clarvida.com)**

